

FRN 900843 Firm Name Tide Platform Limited

REP020 - Quarterly Statistics on Availability and Performance of Dedicated Interfaces

Submitted

Reporting Information

Reporting Period 01/07/2021 to 30/09/2021 Due Date 01/11/2021

* Mandatory field(s)

Nil Return

A

1 Do you wish to make a nil return? *

No

Daily Statistics

This section must be completed for each payment service user interface and dedicated interface for which the firm has published the daily statistics on its website.

Interface 1

	Interface Name/Id	Interface type	Has exemption been granted for dedicated interface?
	A	B	C
	Tide API	PSU interface	

Day	Availability statistics		Performance statistics				
	Uptime (%)	Downtime (%)	Payment services user interface	Dedicated interface			
			Response (milliseconds)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII / PISP Yes/No response (milliseconds)	Error response rate (%)
#	D	E	F	G	H	I	J
1	100.00	0.00	225				
2	100.00	0.00	224				
3	100.00	0.00	217				
4	100.00	0.00	201				
5	100.00	0.00	214				
6	100.00	0.00	210				
7	100.00	0.00	209				
8	100.00	0.00	211				
9	99.87	0.13	229				
10	100.00	0.00	215				
11	100.00	0.00	196				
12	100.00	0.00	209				
13	100.00	0.00	209				
14	100.00	0.00	206				
15	100.00	0.00	211				
16	100.00	0.00	224				
17	100.00	0.00	212				
18	100.00	0.00	207				
19	100.00	0.00	217				
20	100.00	0.00	211				
21	100.00	0.00	206				
22	100.00	0.00	211				
23	100.00	0.00	230				
24	100.00	0.00	216				
25	100.00	0.00	203				
26	100.00	0.00	214				
27	100.00	0.00	211				
28	100.00	0.00	215				
29	100.00	0.00	213				
30	100.00	0.00	239				
31	100.00	0.00	212				
32	100.00	0.00	207				
33	100.00	0.00	221				
34	100.00	0.00	214				
35	100.00	0.00	209				
36	100.00	0.00	214				
37	100.00	0.00	234				
38	100.00	0.00	209				
39	100.00	0.00	207				
40	100.00	0.00	214				
41	100.00	0.00	211				
42	100.00	0.00	218				
43	100.00	0.00	213				
44	100.00	0.00	242				
45	100.00	0.00	214				
46	100.00	0.00	210				
47	100.00	0.00	217				
48	100.00	0.00	209				
49	100.00	0.00	219				
50	100.00	0.00	216				
51	100.00	0.00	241				
52	100.00	0.00	220				
53	100.00	0.00	214				
54	100.00	0.00	225				
55	100.00	0.00	224				
56	100.00	0.00	223				
57	100.00	0.00	221				
58	100.00	0.00	238				
59	100.00	0.00	212				
60	100.00	0.00	207				
61	100.00	0.00	210				
62	100.00	0.00	236				
63	100.00	0.00	233				
64	100.00	0.00	230				
65	100.00	0.00	237				
66	100.00	0.00	212				
67	100.00	0.00	210				
68	100.00	0.00	222				
69	100.00	0.00	218				
70	100.00	0.00	224				
71	100.00	0.00	220				
72	100.00	0.00	236				
73	100.00	0.00	220				
74	100.00	0.00	212				
75	100.00	0.00	222				
76	100.00	0.00	212				
77	100.00	0.00	211				
78	100.00	0.00	212				
79	100.00	0.00	227				
80	100.00	0.00	212				
81	100.00	0.00	211				
82	100.00	0.00	213				
83	100.00	0.00	205				
84	100.00	0.00	222				
85	100.00	0.00	248				
86	99.84	0.16	562				
87	100.00	0.00	368				
88	100.00	0.00	226				
89	100.00	0.00	213				
90	100.00	0.00	210				
91	100.00	0.00	210				
92	100.00	0.00	223				

Interface 2

		Interface Name/Id	Interface type	Has exemption been granted for dedicated interface?
		A	B	C
		Tide Open Banking API	Dedicated interface	Yes

Day	Availability statistics		Performance statistics				
	Uptime (%)	Downtime (%)	Payment services user interface	Dedicated interface			
			Response (milliseconds)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII / PISP Yes/No response (milliseconds)	Error response rate (%)
#	D	E	F	G	H	I	J
1	99.89	0.11		552	0	0	0.35
2	100.00	0.00		291	0	0	0.00
3	88.76	11.24		293	0	0	6.34
4	100.00	0.00		259	0	0	0.00
5	100.00	0.00		265	0	0	0.00
6	100.00	0.00		265	0	0	0.00
7	100.00	0.00		282	0	0	0.00
8	100.00	0.00		264	0	0	0.00
9	100.00	0.00		271	0	0	0.01
10	100.00	0.00		270	0	0	0.02
11	100.00	0.00		258	0	0	0.03
12	100.00	0.00		261	0	0	0.02
13	100.00	0.00		259	0	0	0.02
14	99.65	0.35		365	0	0	0.34
15	100.00	0.00		272	0	0	0.02
16	100.00	0.00		271	0	0	0.00
17	100.00	0.00		263	0	0	0.02
18	100.00	0.00		271	0	0	0.02
19	100.00	0.00		282	0	0	0.05
20	100.00	0.00		265	0	0	0.02
21	99.94	0.06		273	0	0	0.02
22	100.00	0.00		258	0	0	0.04
23	100.00	0.00		262	0	0	0.01
24	100.00	0.00		263	0	0	0.02
25	100.00	0.00		252	0	0	0.01
26	100.00	0.00		265	0	0	0.06
27	100.00	0.00		254	0	0	0.02
28	100.00	0.00		255	0	0	0.02
29	99.99	0.01		256	0	0	0.01
30	100.00	0.00		269	0	0	0.05
31	100.00	0.00		257	0	0	0.02
32	100.00	0.00		251	0	0	0.03
33	100.00	0.00		265	0	0	0.05
34	100.00	0.00		262	0	0	0.02
35	100.00	0.00		260	0	0	0.02
36	100.00	0.00		261	0	0	0.03
37	100.00	0.00		265	0	0	0.02
38	100.00	0.00		255	0	0	0.02
39	100.00	0.00		257	0	0	0.02
40	100.00	0.00		258	0	0	0.02
41	100.00	0.00		258	0	0	0.02
42	100.00	0.00		252	0	0	0.02
43	100.00	0.00		252	0	0	0.02
44	100.00	0.00		255	0	0	0.02
45	100.00	0.00		251	0	0	0.02
46	100.00	0.00		245	0	0	0.02
47	100.00	0.00		252	0	0	0.02
48	100.00	0.00		252	0	0	0.02
49	100.00	0.00		256	0	0	0.02
50	99.99	0.01		257	0	0	0.07
51	100.00	0.00		262	0	0	0.02
52	100.00	0.00		257	0	0	0.01
53	100.00	0.00		249	0	0	0.02
54	100.00	0.00		253	0	0	0.01
55	100.00	0.00		254	0	0	0.02
56	100.00	0.00		251	0	0	0.03
57	100.00	0.00		260	0	0	0.01
58	100.00	0.00		277	0	0	0.00
59	100.00	0.00		268	0	0	0.00
60	100.00	0.00		267	0	0	0.00
61	100.00	0.00		278	0	0	0.00
62	100.00	0.00		283	0	0	0.00
63	100.00	0.00		305	0	0	0.02
64	100.00	0.00		296	0	0	0.03
65	100.00	0.00		289	0	0	0.01
66	100.00	0.00		282	0	0	0.01
67	100.00	0.00		275	0	0	0.01
68	100.00	0.00		286	0	0	0.02
69	100.00	0.00		290	0	0	0.02
70	100.00	0.00		297	0	0	0.02
71	100.00	0.00		278	0	0	0.01
72	100.00	0.00		281	0	0	0.02
73	100.00	0.00		279	0	0	0.01
74	100.00	0.00		274	0	0	0.01
75	100.00	0.00		289	0	0	0.02
76	100.00	0.00		281	0	0	0.01
77	100.00	0.00		290	0	0	0.01
78	100.00	0.00		286	0	0	0.01
79	100.00	0.00		287	0	0	0.01
80	100.00	0.00		288	0	0	0.01
81	100.00	0.00		284	0	0	0.01
82	100.00	0.00		285	0	0	0.01
83	100.00	0.00		284	0	0	0.03
84	100.00	0.00		288	0	0	0.03
85	100.00	0.00		283	0	0	0.02
86	99.97	0.03		374	0	0	0.14
87	100.00	0.00		283	0	0	0.01
88	100.00	0.00		276	0	0	0.01
89	100.00	0.00		298	0	0	0.07
90	100.00	0.00		292	0	0	0.01
91	100.00	0.00		290	0	0	0.01
92	100.00	0.00		292	0	0	0.01