

FRN 900843 Firm Name Tide Platform Limited

REP020 - Quarterly Statistics on Availability and Performance of Dedicated Interfaces

Submitted

Reporting Information

Reporting Period 01/04/2021 to 30/06/2021 Due Date 02/08/2021

* Mandatory field(s)

Nil Return

1 Do you wish to make a nil return? *

Daily Statistics

This section must be completed for each payment service user interface and dedicated interface for which the firm has published the daily statistics on its website.

Interface 1

Interface Name/Id	Interface type	Has exemption been granted for dedicated interface?
A	B	C
Tide API	PSU interface	

Day	Availability statistics		Performance statistics				
	Uptime (%)	Downtime (%)	Payment services user interface	Dedicated interface			
#	D	E	F	G	H	I	J
1	100.00	0.00	246				
2	100.00	0.00	234				
3	100.00	0.00	236				
4	100.00	0.00	212				
5	100.00	0.00	212				
6	100.00	0.00	232				
7	100.00	0.00	253				
8	100.00	0.00	278				
9	100.00	0.00	276				
10	100.00	0.00	255				
11	100.00	0.00	219				
12	100.00	0.00	232				
13	100.00	0.00	235				
14	100.00	0.00	233				
15	100.00	0.00	231				
16	100.00	0.00	250				
17	100.00	0.00	245				
18	100.00	0.00	236				
19	100.00	0.00	225				
20	100.00	0.00	229				
21	100.00	0.00	234				
22	100.00	0.00	229				
23	100.00	0.00	255				
24	100.00	0.00	246				
25	100.00	0.00	227				
26	99.41	0.59	250				
27	100.00	0.00	236				
28	100.00	0.00	256				
29	100.00	0.00	240				
30	100.00	0.00	287				
31	100.00	0.00	251				
32	100.00	0.00	233				
33	100.00	0.00	240				
34	100.00	0.00	244				
35	100.00	0.00	246				
36	100.00	0.00	244				
37	100.00	0.00	266				
38	100.00	0.00	254				
39	100.00	0.00	227				
40	100.00	0.00	246				
41	100.00	0.00	227				
42	100.00	0.00	222				
43	100.00	0.00	218				
44	100.00	0.00	241				
45	99.99	0.01	238				
46	100.00	0.00	222				
47	100.00	0.00	223				
48	100.00	0.00	218				
49	100.00	0.00	215				
50	100.00	0.00	218				
51	100.00	0.00	228				
52	100.00	0.00	224				
53	100.00	0.00	207				
54	100.00	0.00	208				
55	100.00	0.00	204				
56	99.99	0.01	212				
57	100.00	0.00	214				
58	100.00	0.00	236				
59	100.00	0.00	229				
60	100.00	0.00	215				
61	100.00	0.00	214				
62	100.00	0.00	225				
63	100.00	0.00	213				
64	100.00	0.00	213				
65	100.00	0.00	238				
66	100.00	0.00	239				
67	100.00	0.00	214				
68	100.00	0.00	216				
69	100.00	0.00	210				
70	99.99	0.01	212				
71	100.00	0.00	245				
72	100.00	0.00	289				
73	100.00	0.00	269				
74	100.00	0.00	215				
75	100.00	0.00	215				
76	100.00	0.00	217				
77	100.00	0.00	210				
78	100.00	0.00	224				
79	100.00	0.00	238				
80	100.00	0.00	226				
81	100.00	0.00	221				
82	100.00	0.00	217				
83	100.00	0.00	215				
84	100.00	0.00	229				
85	100.00	0.00	234				
86	100.00	0.00	242				
87	100.00	0.00	224				
88	100.00	0.00	209				
89	100.00	0.00	217				
90	100.00	0.00	222				
91	100.00	0.00	222				
92							

Interface 2

		Interface Name/Id	Interface type	Has exemption been granted for dedicated interface?
		A	B	C
		Tide Open Banking API	Dedicated interface	Yes

Day	Availability statistics		Performance statistics				
	Uptime (%)	Downtime (%)	Payment services user interface	Dedicated interface			
			Response (milliseconds)	AISP response (milliseconds)	PISP response (milliseconds)	CBP/II / PISP Yes/No response (milliseconds)	Error response rate (%)
#	D	E	F	G	H	I	J
1	100.00	0.00		438	0	0	0.11
2	100.00	0.00		279	0	0	0.04
3	100.00	0.00		290	0	0	0.04
4	100.00	0.00		271	0	0	0.02
5	100.00	0.00		267	0	0	0.03
6	100.00	0.00		309	0	0	0.04
7	100.00	0.00		324	0	0	0.06
8	100.00	0.00		327	0	0	0.10
9	99.91	0.09		408	0	0	0.23
10	100.00	0.00		314	0	0	0.05
11	100.00	0.00		278	0	0	0.03
12	100.00	0.00		288	0	0	0.04
13	100.00	0.00		295	0	0	0.05
14	100.00	0.00		297	0	0	0.07
15	100.00	0.00		300	0	0	0.07
16	100.00	0.00		315	0	0	0.08
17	100.00	0.00		294	0	0	0.03
18	100.00	0.00		281	0	0	0.03
19	100.00	0.00		316	0	0	0.06
20	99.95	0.05		325	0	0	0.09
21	100.00	0.00		309	0	0	0.04
22	100.00	0.00		321	0	0	0.08
23	100.00	0.00		326	0	0	0.06
24	100.00	0.00		306	0	0	0.04
25	100.00	0.00		288	0	0	0.03
26	100.00	0.00		332	0	0	0.07
27	100.00	0.00		307	0	0	0.03
28	100.00	0.00		372	0	0	0.13
29	100.00	0.00		319	0	0	0.03
30	100.00	0.00		542	0	0	0.21
31	100.00	0.00		312	0	0	0.04
32	100.00	0.00		308	0	0	0.03
33	100.00	0.00		314	0	0	0.04
34	100.00	0.00		318	0	0	0.04
35	100.00	0.00		315	0	0	0.04
36	100.00	0.00		324	0	0	0.06
37	100.00	0.00		325	0	0	0.04
38	100.00	0.00		324	0	0	0.04
39	100.00	0.00		304	0	0	0.04
40	100.00	0.00		318	0	0	0.06
41	100.00	0.00		297	0	0	0.06
42	100.00	0.00		293	0	0	0.02
43	100.00	0.00		288	0	0	0.02
44	100.00	0.00		311	0	0	0.03
45	100.00	0.00		320	0	0	0.01
46	100.00	0.00		291	0	0	0.01
47	100.00	0.00		303	0	0	0.02
48	100.00	0.00		295	0	0	0.03
49	100.00	0.00		288	0	0	0.02
50	100.00	0.00		291	0	0	0.02
51	100.00	0.00		304	0	0	0.02
52	100.00	0.00		304	0	0	0.02
53	100.00	0.00		286	0	0	0.01
54	100.00	0.00		294	0	0	0.01
55	100.00	0.00		285	0	0	0.01
56	100.00	0.00		282	0	0	0.01
57	100.00	0.00		278	0	0	0.01
58	100.00	0.00		336	0	0	0.02
59	100.00	0.00		293	0	0	0.01
60	100.00	0.00		281	0	0	0.01
61	100.00	0.00		275	0	0	0.02
62	99.77	0.23		579	0	0	0.34
63	100.00	0.00		283	0	0	0.01
64	100.00	0.00		290	0	0	0.02
65	100.00	0.00		340	0	0	0.02
66	100.00	0.00		319	0	0	0.01
67	100.00	0.00		297	0	0	0.01
68	100.00	0.00		301	0	0	0.01
69	100.00	0.00		295	0	0	0.01
70	100.00	0.00		329	0	0	0.04
71	100.00	0.00		314	0	0	0.02
72	100.00	0.00		365	0	0	0.05
73	100.00	0.00		352	0	0	0.01
74	100.00	0.00		284	0	0	0.01
75	100.00	0.00		286	0	0	0.02
76	100.00	0.00		297	0	0	0.01
77	100.00	0.00		286	0	0	0.01
78	100.00	0.00		282	0	0	0.01
79	100.00	0.00		304	0	0	0.01
80	100.00	0.00		295	0	0	0.01
81	100.00	0.00		295	0	0	0.01
82	100.00	0.00		292	0	0	0.01
83	100.00	0.00		286	0	0	0.01
84	96.44	3.56		771	0	0	1.60
85	100.00	0.00		299	0	0	0.04
86	100.00	0.00		313	0	0	0.02
87	100.00	0.00		290	0	0	0.01
88	100.00	0.00		280	0	0	0.00
89	100.00	0.00		280	0	0	0.00
90	100.00	0.00		279	0	0	0.00
91	100.00	0.00		300	0	0	0.01
92							