

# REP020 - Quarterly Statistics on Availability and Performance of Dedicated Interfaces [help ?](#)

FRN : 900843 Firm Name : Tide Platform Limited

Reporting Period Information	
Reporting Period: 01/01/2021 to 31/03/2021	Due Date: 30/04/2021

## Special Instructions

Firms who do not operate a dedicated interface should respond 'Yes' to Question 1 and submit a nil return.

**For the reporting period between 1 July 2019 and 30 September 2019** - The SCA-RTS requires quarterly statistics to be published from 14 September 2019. Therefore for this reporting period, firms are only required to provide us with statistics between 14 September 2019 and 30 September 2019. These statistics for each PSU and dedicated interface must be entered in Days 76 to 92 and firms must enter 0 for all earlier days in the quarter (Days 1 to 75) except Uptime (%) which should be entered as 100.00.

**For all subsequent reporting periods** - The statistics must be entered from Day 1 and any surplus days at the end of the quarter (for example, Quarter 1 only contains 90 Days, and Quarter 2 contains 91 Days) can be left blank.

Percentage figures are to be provided to two decimal places, and milliseconds are to be provided as a whole number.

Multiple interface tables must be completed in Question 2 for each payment service user interface and dedicated interface for which the firm has published the daily statistics on its website. To add additional interface tables, please select the 'Number of interfaces to add' from the bottom of the form, then select 'Add'.

A

1. Do you wish to make a nil return?

2. **Daily statistics**  
*This section must be completed for each payment service user interface and dedicated interface for which the firm has published the daily statistics on its website.*

Day	Interface Name/Id		Interface type	Has exemption been granted for dedicated interface?			
	A		B	C			
	Tide API		PSU interface				
Availability statistics			Performance statistics				
		Payment services user interface		Dedicated interface			
Uptime (%)	Downtime (%)	Response (milliseconds)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII / PISP Yes/No response (milliseconds)	Error response rate (%)	
D	E	F	G	H	I	J	
1	100.00	0.00	100				
2	100.00	0.00	98				
3	100.00	0.00	93				
4	100.00	0.00	101				
5	100.00	0.00	101				
6	99.98	0.02	99				
7	100.00	0.00	99				
8	99.73	0.27	107				
9	100.00	0.00	100				
10	100.00	0.00	94				
11	100.00	0.00	97				
12	100.00	0.00	91				
13	88.91	11.09	105				
14	100.00	0.00	90				
15	100.00	0.00	95				
16	100.00	0.00	89				
17	100.00	0.00	87				
18	100.00	0.00	87				
19	100.00	0.00	89				
20	100.00	0.00	90				
21	100.00	0.00	92				
22	100.00	0.00	94				
23	99.99	0.01	94				
24	100.00	0.00	94				
25	100.00	0.00	97				
26	100.00	0.00	94				
27	100.00	0.00	103				
28	99.96	0.04	102				
29	100.00	0.00	106				
30	100.00	0.00	99				
31	100.00	0.00	100				
32	99.92	0.08	117				



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33	100.00	0.00	102				
34	100.00	0.00	101				
35	100.00	0.00	102				
36	100.00	0.00	109				
37	100.00	0.00	109				
38	100.00	0.00	101				
39	100.00	0.00	107				
40	100.00	0.00	106				
41	100.00	0.00	105				
42	100.00	0.00	108				
43	100.00	0.00	112				
44	100.00	0.00	110				
45	100.00	0.00	106				
46	100.00	0.00	111				
47	100.00	0.00	111				
48	100.00	0.00	98				
49	100.00	0.00	110				
50	100.00	0.00	112				
51	100.00	0.00	106				
52	100.00	0.00	106				
53	100.00	0.00	108				
54	100.00	0.00	106				
55	100.00	0.00	108				
56	100.00	0.00	111				
57	99.99	0.01	114				
58	100.00	0.00	110				
59	100.00	0.00	108				
60	100.00	0.00	117				
61	100.00	0.00	114				
62	100.00	0.00	112				
63	100.00	0.00	113				
64	100.00	0.00	115				
65	100.00	0.00	114				
66	100.00	0.00	112				
67	100.00	0.00	113				
68	100.00	0.00	108				
69	100.00	0.00	112				
70	100.00	0.00	116				
71	100.00	0.00	123				
72	100.00	0.00	115				
73	100.00	0.00	114				
74	100.00	0.00	111				
75	100.00	0.00	109				
76	100.00	0.00	111				
77	100.00	0.00	112				
78	100.00	0.00	115				
79	100.00	0.00	112				
80	100.00	0.00	109				
81	100.00	0.00	115				
82	100.00	0.00	109				
83	100.00	0.00	110				
84	100.00	0.00	116				
85	100.00	0.00	121				
86	100.00	0.00	115				
87	100.00	0.00	108				
88	100.00	0.00	114				
89	100.00	0.00	113				



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90	100.00	0.00	230				
91							
92							
	Interface Name/Id		Interface type	Has exemption been granted for dedicated interface?			
	<b>A</b>		<b>B</b>	<b>C</b>			
	Tide Open Banking API		Dedicated interface	Yes			
	Availability statistics			Performance statistics			
			Payment services user interface	Dedicated interface			
	Uptime (%)	Downtime (%)	Response (milliseconds)	AISP response (milliseconds)	PISP response (milliseconds)	CBP/II / PISP Yes/No response (milliseconds)	Error response rate (%)
Day	<b>D</b>	<b>E</b>	<b>F</b>	<b>G</b>	<b>H</b>	<b>I</b>	<b>J</b>
1	100.00	0.00		276	0	0	0.00
2	100.00	0.00		285	0	0	0.00
3	100.00	0.00		277	0	0	0.00
4	100.00	0.00		448	0	0	0.11
5	100.00	0.00		303	0	0	0.00
6	100.00	0.00		306	0	0	0.03
7	100.00	0.00		317	0	0	0.07
8	100.00	0.00		323	0	0	0.05
9	100.00	0.00		294	0	0	0.02
10	100.00	0.00		280	0	0	0.02
11	100.00	0.00		324	0	0	0.05
12	100.00	0.00		328	0	0	0.05
13	89.06	10.94		5326	0	0	2.93
14	100.00	0.00		357	0	0	0.04
15	100.00	0.00		400	0	0	0.06
16	100.00	0.00		334	0	0	0.02
17	100.00	0.00		310	0	0	0.03
18	100.00	0.00		393	0	0	0.05
19	100.00	0.00		345	0	0	0.04
20	100.00	0.00		3293	0	0	0.01
21	100.00	0.00		368	0	0	0.05
22	100.00	0.00		363	0	0	0.05
23	100.00	0.00		333	0	0	0.00
24	100.00	0.00		327	0	0	0.00
25	100.00	0.00		364	0	0	0.01
26	100.00	0.00		355	0	0	0.02
27	100.00	0.00		348	0	0	0.01
28	100.00	0.00		330	0	0	0.03
29	100.00	0.00		480	0	0	0.01
30	100.00	0.00		328	0	0	0.00
31	100.00	0.00		309	0	0	0.00
32	100.00	0.00		363	0	0	0.08
33	100.00	0.00		289	0	0	0.00
34	100.00	0.00		273	0	0	0.00
35	100.00	0.00		283	0	0	0.00
36	100.00	0.00		301	0	0	0.01
37	100.00	0.00		287	0	0	0.01
38	100.00	0.00		273	0	0	0.00
39	99.96	0.04		300	0	0	0.02
40	100.00	0.00		298	0	0	0.01
41	100.00	0.00		292	0	0	0.00
42	100.00	0.00		294	0	0	0.02
43	100.00	0.00		300	0	0	0.00
44	100.00	0.00		287	0	0	0.01
45	100.00	0.00		279	0	0	0.01

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46	100.00	0.00		303	0	0	0.02
47	100.00	0.00		307	0	0	0.03
48	99.96	0.04		315	0	0	0.04
49	100.00	0.00		317	0	0	0.02
50	100.00	0.00		292	0	0	0.02
51	100.00	0.00		288	0	0	0.01
52	100.00	0.00		279	0	0	0.01
53	100.00	0.00		311	0	0	0.02
54	100.00	0.00		328	0	0	0.03
55	100.00	0.00		321	0	0	0.03
56	100.00	0.00		314	0	0	0.02
57	100.00	0.00		357	0	0	0.03
58	100.00	0.00		302	0	0	0.01
59	100.00	0.00		288	0	0	0.01
60	100.00	0.00		356	0	0	0.05
61	100.00	0.00		308	0	0	0.02
62	100.00	0.00		294	0	0	0.01
63	100.00	0.00		311	0	0	0.03
64	100.00	0.00		342	0	0	0.02
65	100.00	0.00		298	0	0	0.01
66	100.00	0.00		292	0	0	0.01
67	100.00	0.00		293	0	0	0.02
68	100.00	0.00		291	0	0	0.02
69	100.00	0.00		293	0	0	0.02
70	100.00	0.00		300	0	0	0.02
71	100.00	0.00		319	0	0	0.02
72	100.00	0.00		299	0	0	0.01
73	100.00	0.00		299	0	0	0.01
74	100.00	0.00		296	0	0	0.02
75	100.00	0.00		299	0	0	0.01
76	100.00	0.00		291	0	0	0.01
77	100.00	0.00		288	0	0	0.02
78	100.00	0.00		315	0	0	0.02
79	100.00	0.00		290	0	0	0.01
80	100.00	0.00		292	0	0	0.01
81	100.00	0.00		303	0	0	0.02
82	100.00	0.00		286	0	0	0.02
83	100.00	0.00		284	0	0	0.01
84	100.00	0.00		309	0	0	0.01
85	100.00	0.00		321	0	0	0.02
86	100.00	0.00		298	0	0	0.01
87	100.00	0.00		284	0	0	0.01
88	100.00	0.00		294	0	0	0.02
89	100.00	0.00		291	0	0	0.03
90	100.00	0.00		303	0	0	0.02
91							
92							