

# REP020 - Quarterly Statistics on Availability and Performance of Dedicated Interfaces [help ?](#)

FRN : 900843 Firm Name : Tide Platform Limited

Reporting Period Information	
Reporting Period: 01/10/2020 to 31/12/2020	Due Date: 01/02/2021

## Special Instructions

Firms who do not operate a dedicated interface should respond 'Yes' to Question 1 and submit a nil return.

**For the reporting period between 1 July 2019 and 30 September 2019** - The SCA-RTS requires quarterly statistics to be published from 14 September 2019. Therefore for this reporting period, firms are only required to provide us with statistics between 14 September 2019 and 30 September 2019. These statistics for each PSU and dedicated interface must be entered in Days 76 to 92 and firms must enter 0 for all earlier days in the quarter (Days 1 to 75) except Uptime (%) which should be entered as 100.00.

**For all subsequent reporting periods** - The statistics must be entered from Day 1 and any surplus days at the end of the quarter (for example, Quarter 1 only contains 90 Days, and Quarter 2 contains 91 Days) can be left blank.

Percentage figures are to be provided to two decimal places, and milliseconds are to be provided as a whole number.

Multiple interface tables must be completed in Question 2 for each payment service user interface and dedicated interface for which the firm has published the daily statistics on its website. To add additional interface tables, please select the 'Number of interfaces to add' from the bottom of the form, then select 'Add'.

A

1. Do you wish to make a nil return?

2. **Daily statistics**  
This section must be completed for each payment service user interface and dedicated interface for which the firm has published the daily statistics on its website.

Day	Interface Name/Id		Interface type	Has exemption been granted for dedicated interface?			
	A		B	C			
	Tide API		PSU interface				
	Availability statistics		Performance statistics				
	Uptime (%)	Downtime (%)	Payment services user interface	Dedicated interface			
Response (milliseconds)			AISP response (milliseconds)	PISP response (milliseconds)	CBPII / PISP Yes/No response (milliseconds)	Error response rate (%)	
	D	E	F	G	H	I	J
1	99.69	0.31	95				
2	100.00	0.00	98				
3	100.00	0.00	96				
4	100.00	0.00	86				
5	100.00	0.00	93				
6	100.00	0.00	95				
7	100.00	0.00	95				
8	100.00	0.00	99				
9	100.00	0.00	99				
10	100.00	0.00	97				
11	100.00	0.00	89				
12	100.00	0.00	93				
13	100.00	0.00	92				
14	100.00	0.00	93				
15	100.00	0.00	94				
16	100.00	0.00	99				
17	100.00	0.00	97				
18	100.00	0.00	93				
19	100.00	0.00	95				
20	99.99	0.01	96				
21	99.99	0.01	95				
22	100.00	0.00	95				
23	100.00	0.00	98				
24	100.00	0.00	95				
25	100.00	0.00	92				
26	100.00	0.00	96				
27	100.00	0.00	95				
28	100.00	0.00	93				
29	100.00	0.00	97				
30	100.00	0.00	104				
31	100.00	0.00	100				
32	100.00	0.00	96				

REP020 - Quarterly Statistics on Availability and Performance of Dedicated Interfaces [help ?](#)

33	100.00	0.00	99				
34	100.00	0.00	99				
35	100.00	0.00	99				
36	100.00	0.00	100				
37	100.00	0.00	102				
38	100.00	0.00	98				
39	100.00	0.00	91				
40	100.00	0.00	98				
41	100.00	0.00	99				
42	100.00	0.00	96				
43	100.00	0.00	97				
44	100.00	0.00	100				
45	100.00	0.00	99				
46	100.00	0.00	95				
47	100.00	0.00	97				
48	100.00	0.00	97				
49	100.00	0.00	101				
50	100.00	0.00	97				
51	100.00	0.00	102				
52	100.00	0.00	101				
53	100.00	0.00	98				
54	100.00	0.00	98				
55	100.00	0.00	96				
56	99.94	0.06	102				
57	100.00	0.00	97				
58	99.93	0.07	104				
59	100.00	0.00	100				
60	100.00	0.00	93				
61	100.00	0.00	101				
62	100.00	0.00	102				
63	100.00	0.00	99				
64	100.00	0.00	102				
65	100.00	0.00	106				
66	100.00	0.00	103				
67	100.00	0.00	94				
68	100.00	0.00	100				
69	100.00	0.00	99				
70	100.00	0.00	102				
71	100.00	0.00	108				
72	100.00	0.00	106				
73	99.88	0.12	178				
74	100.00	0.00	106				
75	100.00	0.00	103				
76	100.00	0.00	107				
77	100.00	0.00	110				
78	100.00	0.00	103				
79	100.00	0.00	106				
80	100.00	0.00	106				
81	100.00	0.00	100				
82	100.00	0.00	103				
83	100.00	0.00	105				
84	100.00	0.00	109				
85	100.00	0.00	109				
86	100.00	0.00	98				
87	100.00	0.00	99				
88	100.00	0.00	95				
89	100.00	0.00	99				

# REP020 - Quarterly Statistics on Availability and Performance of Dedicated Interfaces [help ?](#)

90	100.00	0.00	102				
91	100.00	0.00	101				
92	100.00	0.00	217				
	Interface Name/Id		Interface type	Has exemption been granted for dedicated interface?			
	<b>A</b>		<b>B</b>	<b>C</b>			
	Tide Open Banking API		Dedicated interface	Yes			
	Availability statistics			Performance statistics			
			Payment services user interface	Dedicated interface			
	Uptime (%)	Downtime (%)	Response (milliseconds)	AISP response (milliseconds)	PISP response (milliseconds)	CBP/II / PISP Yes/No response (milliseconds)	Error response rate (%)
Day	<b>D</b>	<b>E</b>	<b>F</b>	<b>G</b>	<b>H</b>	<b>I</b>	<b>J</b>
1	100.00	0.00		337	0	0	0.06
2	100.00	0.00		348	0	0	0.01
3	100.00	0.00		307	0	0	0.00
4	100.00	0.00		292	0	0	0.06
5	100.00	0.00		338	0	0	0.03
6	99.97	0.03		340	0	0	0.07
7	100.00	0.00		336	0	0	0.05
8	100.00	0.00		341	0	0	0.01
9	100.00	0.00		318	0	0	0.00
10	100.00	0.00		310	0	0	0.01
11	100.00	0.00		307	0	0	0.01
12	100.00	0.00		332	0	0	0.01
13	100.00	0.00		327	0	0	0.01
14	100.00	0.00		316	0	0	0.01
15	100.00	0.00		329	0	0	0.01
16	100.00	0.00		367	0	0	0.04
17	100.00	0.00		337	0	0	0.01
18	100.00	0.00		299	0	0	0.01
19	100.00	0.00		323	0	0	0.02
20	100.00	0.00		327	0	0	0.01
21	100.00	0.00		340	0	0	0.01
22	100.00	0.00		321	0	0	0.03
23	100.00	0.00		333	0	0	0.01
24	100.00	0.00		310	0	0	0.01
25	100.00	0.00		301	0	0	0.01
26	100.00	0.00		301	0	0	0.02
27	100.00	0.00		283	0	0	0.01
28	100.00	0.00		296	0	0	0.01
29	99.97	0.03		330	0	0	0.20
30	100.00	0.00		312	0	0	0.02
31	100.00	0.00		300	0	0	0.02
32	100.00	0.00		275	0	0	0.03
33	95.97	4.03		582	0	0	1.64
34	100.00	0.00		242	0	0	0.05
35	100.00	0.00		227	0	0	0.00
36	99.92	0.08		420	0	0	0.29
37	100.00	0.00		329	0	0	0.00
38	100.00	0.00		298	0	0	0.00
39	100.00	0.00		284	0	0	0.00
40	99.98	0.02		357	0	0	0.09
41	100.00	0.00		329	0	0	0.01
42	100.00	0.00		323	0	0	0.00
43	100.00	0.00		326	0	0	0.00
44	99.99	0.01		347	0	0	0.06
45	100.00	0.00		309	0	0	0.00

# REP020 - Quarterly Statistics on Availability and Performance of Dedicated Interfaces [help ?](#)

46	100.00	0.00		297	0	0	0.01
47	99.99	0.01		367	0	0	0.08
48	100.00	0.00		314	0	0	0.00
49	100.00	0.00		340	0	0	0.00
50	99.99	0.01		327	0	0	0.03
51	100.00	0.00		314	0	0	0.00
52	100.00	0.00		303	0	0	0.00
53	100.00	0.00		289	0	0	0.00
54	99.94	0.06		362	0	0	0.28
55	100.00	0.00		306	0	0	0.00
56	100.00	0.00		305	0	0	0.00
57	100.00	0.00		297	0	0	0.00
58	100.00	0.00		343	0	0	0.02
59	100.00	0.00		293	0	0	0.00
60	100.00	0.00		278	0	0	0.00
61	99.93	0.07		360	0	0	0.25
62	100.00	0.00		381	0	0	0.04
63	100.00	0.00		295	0	0	0.00
64	100.00	0.00		303	0	0	0.00
65	100.00	0.00		314	0	0	0.00
66	100.00	0.00		299	0	0	0.00
67	100.00	0.00		304	0	0	0.16
68	100.00	0.00		317	0	0	0.02
69	99.99	0.01		307	0	0	0.06
70	100.00	0.00		297	0	0	0.00
71	100.00	0.00		315	0	0	0.00
72	100.00	0.00		310	0	0	0.00
73	100.00	0.00		553	0	0	0.03
74	100.00	0.00		283	0	0	0.00
75	100.00	0.00		296	0	0	0.00
76	100.00	0.00		325	0	0	0.02
77	100.00	0.00		314	0	0	0.00
78	100.00	0.00		327	0	0	0.00
79	100.00	0.00		539	0	0	0.00
80	100.00	0.00		714	0	0	0.02
81	100.00	0.00		456	0	0	0.01
82	100.00	0.00		306	0	0	0.01
83	100.00	0.00		319	0	0	0.03
84	100.00	0.00		332	0	0	0.01
85	99.99	0.01		329	0	0	0.05
86	100.00	0.00		287	0	0	0.01
87	100.00	0.00		280	0	0	0.00
88	100.00	0.00		271	0	0	0.00
89	100.00	0.00		294	0	0	0.01
90	99.95	0.05		302	0	0	0.02
91	100.00	0.00		288	0	0	0.00
92	100.00	0.00		290	0	0	0.00